Privacy Policy

Last Revised: December 24, 2019

At The Chefs’ Warehouse, Inc. (together with its subsidiaries and affiliates, including but not limited to Allen Brothers 1893, LLC and Michael’s Finer Meats, LLC, collectively “THE CHEFS’ WAREHOUSE”, “we,” “our” or “us”), we respect every individual’s right to privacy. We provide information related to products and services offered by THE CHEFS’ WAREHOUSE through websites that are owned and/or operated by us or our affiliates (“Website(s)”). Your use of our Websites implies your acceptance of this privacy policy (“Privacy Policy”).

What Does This Privacy Policy Include?

This Privacy Policy outlines the type of personal information we may be collecting from you; the reasons for collecting, using, and sharing it; the methods of protecting your personal information; and your rights as related to your personal information.

What is Personal Information?

Personal information is any information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or device (“Personal Information”).

Examples of Personal Information include:
- Contact information (e.g., name, home or physical address, email address, telephone number, and mobile phone number);
- Billing and shipping information (e.g., credit/debit card number, expiration date, CVV code, billing and shipping addresses and contact information);
- Username and passwords used to access Website(s), including verification through social media platforms;
- Social media account information (e.g., username and passwords, profile images, and other images that you make available such as user-generated content);
- Government identification numbers (which may include, Social Security Number); and
- Other Personal Information as deemed necessary and/or provided voluntarily.

What Type of Personal Information Do We Collect and for Which Purposes?

In order to provide and promote our products and services, we may collect Personal Information from you, such as your name, email address and payment card information, comments or questions submitted by you, and other Personal Information.

We may collect the following categories of Personal Information either directly from you or your agents or indirectly through your usage of the Website(s). Such Personal Information may be collected directly from you or your agents during the Website(s) profile registration process, email
communications, technical and consumer support, order placement process; and any feedback or comments you submit or disclose in connection with products or services (“Submission or Disclosure From You”). Through your usage of the Website(s), Personal Information may also be collected by automated means that are part of the technology that underlies the Website(s) or other platforms that are needed to provide you with products or services, communications, or technical and consumer support (“Automated Means”).

<table>
<thead>
<tr>
<th>Category</th>
<th>Source, Context, and Examples</th>
<th>Primary Purpose for Collection</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Identifiers</td>
<td>Through Submission or Disclosure From You and/or Automated Means, we may collect one or more of the following identifiers: your real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver’s license number, passport number, or other similar identifiers.</td>
<td>We use this information to verify your identity, protect against fraud or other illegal activity, fulfill your requests, provide you with products or services, communicate with you, and send you information about our products, services, contests, and promotions. We may also use this information to customize your Website(s) experience and display content that we think you might be interested in according to your preferences.</td>
</tr>
<tr>
<td>B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))</td>
<td>Through Submission or Disclosure From You, we may collect one or more of the following: your name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some Personal Information included in this category may overlap with other categories.</td>
<td>We use your information to verify your identity, protect against fraud or other illegal activity, fulfill your requests, provide you with products or services, communicate with you, and send you information about our products, services, contests, and promotions. This information may also be used to process your payments.</td>
</tr>
<tr>
<td>C. Commercial information</td>
<td>Through Submission or Disclosure From You and/or Automated Means, we may collect one or more of the following: Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.</td>
<td>We use your information to conduct research and help us learn more about your preferences and enhance your experience as a consumer. We may also use this information to customize your Website(s) experience and display content that we think you might be interested in according to your preferences.</td>
</tr>
</tbody>
</table>
### D. Cookies and Similar Technologies
To personalize your experience on our Website(s) or with one of our promotions, and to enhance security, we may assign your computer browser a unique random number, called a "cookie" or similar technologies. “Cookies” enhance the Website(s)’ performance in several important ways: they provide a secure way for us to verify your identity; they personalize your experience; and they make your visit more convenient. Certain areas of the Website(s) require that you accept cookies to enhance your browsing experience.

We use the information to make our Website(s) operate efficiently. We may also use this information to customize your Website(s) experience and display content that we think you might be interested in according to your preferences.

### E. Professional or employment-related information
If you apply for a job posting or become an employee or contractor of The Chefs' Warehouse, Inc., we will collect Personal Information necessary to process your application through Submission or Disclosure From You. Such Personal Information may include one or more of the following: current or past job history or performance evaluations, social security number, educational records and transcripts.

We use this information for the performance of and compliance with your employment contract or other applicable engagement contract with us; or in order to take steps prior to entering into that employment contract or another engagement contract with you.

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**How Do We Use Your Personal Information?**

In addition to the uses described above, we may use your Personal Information for one or more of the following business purposes:

- To fulfill or meet the reason(s) for which the information is provided. For example, to fulfill an order, complete a commercial transaction, to establish and verify the identity of a client-consumer.
- To provide you with product updates or service news and information, promotional notices, events and offers that may be of interest to you.
- To carry out our obligations and enforce our rights under contracts entered by you and THE CHEFS’ WAREHOUSE, including for billing and collections.
- To improve our Website(s) and present its contents to you.
- To conduct tests research, analysis and product development.
- To respond to law enforcement requests, court order, governmental regulations, or as otherwise may be required by applicable law.
- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Information held by us is among the assets transferred.
- To address employment related issues.
- To meet other legal, security, processing, and regulatory obligations.
We also note the Website(s) may include links and plug-ins to third-party social media platforms. These third-party features may collect information about your Internet Protocol address and your visits to the Website(s), and they may set cookies for the purposes the third-party social media platforms have described in their privacy policies. Your interactions with these features are governed by the privacy policies of the third-party social media platforms that provide them, and not by this Privacy Policy.

We will not collect additional categories of Personal Information or use Personal Information for materially different or unrelated purposes without providing you with a specific notice. We limit the collection and use of Personal Information to what is necessary to manage our business and to deliver superior service to you.

Who do we share your Personal Information with?

Except as described in this Privacy Policy, we do not sell any Personal Information or knowingly disclose any Personal Information for a business or commercial purpose to anyone.

We may disclose all categories of your Personal Information described above to a third party for a business purpose. These third parties include (i) our affiliates, (ii) service providers, and (iii) third parties to whom you (or your agents) authorize the disclosure of your Personal Information. Business purposes may include: products or services we provide to you; advertising/promotional materials; communications; technical and consumer support; payment processing; market research; and sweepstakes, contests, and other promotions.

Prior to such disclosure to a third party, we will direct the third party to use your Personal Information only for the purposes required to perform their functions as directed by us, to keep the Personal Information confidential, and to comply with applicable law.

How is Your Personal Information Protected?

THE CHEFS’ WAREHOUSE maintains physical, technical and procedural safeguards to protect your Personal Information as required by law. These safeguards are designed to protect your Personal Information from loss and unauthorized access, copying, use, modification or disclosure. When we share Personal Information with an agent or affiliate, we impose confidentiality obligations on the recipients.

THE CHEFS’ WAREHOUSE’s corporate policies prohibit employees with access to confidential customer information to use or disclose such information except for business purpose or use. All employees are required to safeguard confidential information, as specified in their confidentiality agreements with THE CHEFS’ WAREHOUSE.

Browsers and Internet Security
THE CHEFS’ WAREHOUSE uses Secure Socket Layer (SSL) technology on its websites. SSL protects information as it crosses the Internet. To support this technology, you need an SSL-capable browser. THE CHEFS’ WAREHOUSE recommends using the latest version of any of the following browsers (Google Chrome, Mozilla Firefox, or Microsoft’s Internet Explorer). These browsers will
activate SSL automatically.
You can tell if you are visiting a secure area within a Web site by looking for the padlock symbol on
your browsers address bar. When the padlock is in the locked position, your session connection is
taking place via a secure server. We do not recommend the use of beta browser versions.

Your Password and Other Security Issues
Your password for THE CHEFS' WAREHOUSE site is your private entry key into your account. You
should never share it with anyone. If you forget your password, please click the forgot password link
or call THE CHEFS’ WAREHOUSE at 1-718-842-8700, and we will be glad to help you.

Logging Off
After you've finished accessing your account, don't forget to log off. This prevents someone else
from accessing your account.

Security Risk of Using Non-Approved Automated Software Applications
For security reasons and to guard the safety of your data, access to this site is limited to SSL-capable
browsers. Under no circumstances should you use any software, program, application, or any other
device to access or log-in to THE CHEFS’ WAREHOUSE Web site, or to automate the process of
obtaining, downloading, transferring, or transmitting any content to or from THE CHEFS’
WAREHOUSE’ computer systems, Web site, or proprietary software.

Children’s Privacy

- This Website is not intended for children under 16 years of age. No one under age 16 may
  provide any Personal Information on this Website. If you are under 16, do not use or provide any
  information on this Website. We do not knowingly collect Personal Information from children
  under 16. As such, we do not sell Personal Information from a child under 16 without affirmative
  authorization. If we learn we have collected or received Personal Information from a child under
  16 without verification of parental consent, we will delete that information. If you believe we
  might have any information from or about a child under 16, please contact us at the following
  email address: info@chefswarehouse.com

What are your rights?

Right to Correct and Update Your Information
The accuracy of your Personal Information is important to us. If you are a customer and have a
concern about your personal or account information maintained at THE CHEFS’ WAREHOUSE, or
want to correct, update, or confirm your information, please send an e-mail
to info@chefswarehouse.com or call us at 1-718-842-8700. We will be happy to review and update
our records.

California Residents and California Privacy Rights

Pursuant to Sections 1798.100 to 1798.199 of the California Civil Code (“CCPA”), residents of
California have specific rights regarding their Personal Information. This section describes your
CCPA rights, solely as California resident, and explains how to exercise those rights. We adopt this notice to comply with the CCPA and any terms defined in the CCPA have the same meaning when used in this section.

As further described below, if you are a California resident, you have the right to: (i) know about your Personal Information collected, disclosed, or sold by us; (ii) request deletion of your Personal Information; and (iii) opt-out of sale of your Personal Information.

Right to Know

You have the right to request disclosure of certain information about our collection and use of your Personal Information over the past 12 months. Once we receive and confirm your verifiable consumer request, we will disclose to you:

- The categories of Personal Information we collected about you.
- The categories of sources for the Personal Information we collected about you.
- Our business or commercial purpose for collecting or selling that Personal Information.
- The categories of third parties with whom we share that Personal Information.
- The specific pieces of Personal Information we collected about you.
- If we sold or disclosed your Personal Information for a business purpose, two separate lists disclosing:
  - sales, identifying the Personal Information categories that each category of recipient purchased; and
  - disclosures for a business purpose, identifying the Personal Information categories that each category of recipient obtained.

You may only make a verifiable consumer request to know twice within a 12-month period.

Right to Request Deletion of your Personal Information

You have the right to request that we delete any of your Personal Information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will honor your request (and direct our service providers as well) as required by law.

We may deny your deletion request if retaining the information is necessary for us or our service providers to:

1. Complete the transaction for which we collected the Personal Information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform our contractual obligations to you.
2. Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
3. Debug products to identify and repair errors that impair the existing intended functionality.
4. Exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law.
5. Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 seq.).
6. Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, with your previously obtained informed consent, when the information's deletion may likely render impossible or seriously impair the research's achievement.

7. Enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us.

8. Comply with a legal obligation.

9. Make other internal and lawful uses compatible with the context in which you provided it.

**Exercising Rights to Know and Delete and Verifiable Consumer Requests**

To exercise your rights to know and delete as described above, please submit a verifiable consumer request to us by either:

- Calling us at 1-718-842-8700.
- Sending an email to the following email address: info@chefswarehouse.com

You can also designate an authorized agent (a person registered with the California Secretary of State that you authorize to act on your behalf) to make any of the above-described requests. Only you or your authorized agent may make a verifiable consumer request related to your Personal Information. You may also make a verifiable consumer request on behalf of your minor child.

The verifiable consumer request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected Personal Information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We will verify your request by matching the identifying information that you provided to the Personal Information already maintained in our records for you. If you have a password-protected account with our Website, you can verify your identity through the existing authentication practices, namely by logging in to your account using your unique username and password within 24 hours after the submission of your request. If you do not have a password-protected account with our Website, you can verify your identity by providing us the e-mail address and the phone number that you used when you transacted with us last. We cannot respond to your request or provide you with Personal Information if we cannot verify your identity or authority to make the request and confirm the Personal Information relates to you. Making a verifiable consumer request does not require you to create an account with us. We will only use Personal Information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

**Response Timing and Format**

We endeavor to respond to a verifiable consumer request within 45 days of its receipt. If we require more time (up to 90 days), we will inform you of the reason and extension period in writing. If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at
your option. Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your Personal Information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Right to Opt-Out of Sale of Personal Information

You have the right to opt-out of the sale of your Personal Information, and you may do so by clicking on the “Do Not Sell My Personal Information”. You can also find this link in our homepage or you can call us at 1-718-842-8700.

Right to Non-Discrimination

You have the right not to receive discriminatory treatment by us for the exercise of your CCPA rights. Unless permitted by the CCPA, we will not:

- Deny you products or services.
- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.
- Provide you a different level or quality of goods or services.
- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

Alternative Version

If you have a disability or would like an alternative version of the privacy policy, then please click here for the audio version of the current Privacy Policy or call us at 1-718-842-8700.

Nevada Residents

If you are a Nevada resident, you have the right to submit a verified request directing us not to sell your Personal Information for monetary consideration. If you are a Nevada resident and would like to submit such a request, you may do this by either:

- Calling us at 1-718-842-8700.
- Sending an email to the following email address: info@chefswarehouse.com

Revisions to this Privacy Policy
THE CHEFS’ WAREHOUSE does reserve the right to change and update its policies hereunder in its sole discretion. If our policy should change in a way that would materially lessen your privacy rights under this policy, we will provide notice and otherwise obtain your consent as legally required. Please review this Privacy Policy periodically to see if there have been any amendments and especially before you provide any information. This Privacy Policy was made effective on the date indicated above. The most current version of this Privacy Policy will govern THE CHEFS’ WAREHOUSE’s processing of your information and data and will always be at https://www.chefswarehouse.com/contents/privacy-policy.

**Contact Information**

If you have any questions or concerns about our privacy policies and practices, then you can reach us at 1-718-842-8700 or info@chefswarehouse.com